

<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> ( Not for submission under 37 CFR 1.99)	Application Number		10653039
	Filing Date		2003-08-29
	First Named Inventor	Bennett	
	Art Unit	2654	
	Examiner Name	Martin Lerner	
	Attorney Docket Number	PHO 99004CIP	

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	5	6021384		2000-02-01	Gorin et al	
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9	6519562		2003-02-11	Phillips et al.	
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2	GOLDEN, J. et al., "Automatic Topic Identification for Two-level Call Routing," Proc. International Conference on Acoustics, Speech and Signal Processing, volume 1, pp. 509-512, 1999.	<input type="checkbox"/>
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6	CARROLL, J. et al., "Dialogue Management in Vector-Based Call Routing," Believed to be published In Proceedings of the Annual Meeting of the Association for Computational Linguistics, 1998, pp. 256-262.	<input type="checkbox"/>
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- ☐ See attached certification statement.
- ☐ Fee set forth in 37 CFR 1.17 (p) has been submitted herewith.
- ☒ None

**SIGNATURE**

A signature of the applicant or representative is required in accordance with CFR 1.33, 10.18. Please see CFR 1.4(d) for the form of the signature.

Signature	/John N. Gross/	Date (YYYY-MM-DD)	2006-03-30
Name/Print	John N. Gross	Registration Number	34175

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